



# Things We Do Better

## The Top 9 Reasons Why You'll Want To Work With Us

### 1. Quick Response

Emergency response time is one hour or less guaranteed. A live person will answer your call, or you can submit a service ticket yourself online with our streamlined service ticket system. We can log in to your PC or server remotely and resolve many issues immediately without the wait for a technician to travel to your location.

### 2. Reputable

Dispatch Tech has been around since 2008, a respected leader in the community and the industry. Our proudest accomplishment is the large number of long term clients who year after year put their trust in us.

### 3. Experienced

We hire only seasoned, professional technicians with at least 5-10 years' experience and usually many more. We provide our technicians with continuing education opportunities on a regular basis to allow them to stay current with the latest technology. We won't be sending out warm bodies to train on your dime!

### 4. Business Savvy

We design, evaluate and justify technology solutions from a thorough understanding of the business benefit for your company.

### 5. One Stop Shop

We handle all aspects of your IT infrastructure including hardware and software management, vendor relationships for your internet connectivity, website management, and maintenance renewals, and any other related technology needs. We focus on your IT so you can focus on your business.

### 6. Proactive

Our service philosophy is proactive, not reactive. With state-of-the-art network monitoring and management, we manage your network 24/7 to identify issues and address them BEFORE they become problems, rather than putting out fires.

### 7. Comprehensive Project Management

Our extensive experience managing all types of complex projects means we will handle every detail and coordinate all vendors so you can rest assured that your project will be completed on time and on budget.

### 8. No Geek Speak

Our technicians will clearly explain what is happening so you understand, No Geek Speak.

### 9. 100% Satisfaction Guarantee

We want you to be completely satisfied with our services. We will do whatever it takes to make you happy. No hassles, no problems.